

Local electricity distribution charges have decreased.

The Ontario Energy Board (OEB) has approved a decrease in local distribution charges effective May 1, 2011. For a Residential Household using an average of 800 kWh per month there is a decrease of 0.9% in the delivery portion of their bill, or approximately \$0.11

Are there other changes to my electricity bill?

The price of the electricity you use has changed. Between May 1 and October 31, 2011, residential customers under the Regulated Price Plan (RPP) will pay 6.8 cents per kilowatt hour (kWh) for up to 600 kWh of electricity used per month and 7.9 cents per kWh for electricity used above that.

Please keep in mind that the threshold for the amount of electricity residential customers can use at the lower price decreases to 600 kWh from 1,000 kWh per month for the summer season (May 1st to October 31st).

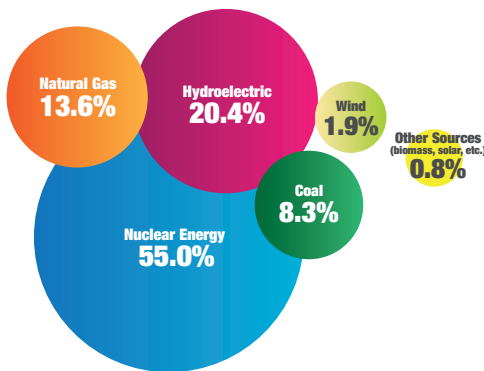
THE ONTARIO CLEAN ENERGY BENEFIT. All customers on the Regulated Price Plan will receive an on-bill credit of 10% on total electric charges including HST from January 1, 2011 through December 31, 2015

HALDIMAND COUNTY HYDRO WILL NOT BE INTRODUCING TIME OF USE PRICING UNTIL SEPTEMBER 2011. Until then your electricity consumption will be billed under the Regulated Price Plan (RPP) unless you are under contract with an electricity retailer in which case you will pay the agreed upon contract rate. Please keep in mind that you will receive detailed information on Time of Use pricing in advance of introduction.

The price of electricity is set by the Ontario Energy Board and passed through to customers at cost by Haldimand County Hydro.

For more information, visit the OEB website at www.ontarioenergyboard.ca

2010 Electricity Supply Mix



As in previous years, Ontario's nuclear units provided more than half the energy required by Ontario consumers. However, unusually low water levels last spring and summer resulted in reduced hydroelectric output. The reduced availability of hydro power coincided with an increase in demand triggered by hot, humid summer conditions, resulting in greater reliance on gas- and coal-fired generation compared to 2009. Although coal-based output was up in 2010, it was still 45 per cent lower than in 2008 and roughly one-third what it was in 2003. Four coal-fired units were removed from service in 2010 without impacting reliability and the move to eliminate coal-fired generation is on track for completion in 2014.

Output from Ontario's wind generators continued to grow as more units came online, resulting in total annual production of 2.8 TWh in 2010, up from the 2.3 TWh recorded in 2009. Wind generation is starting to play an important role in meeting Ontario's energy needs, and nine of the 10 highest output days for wind power were in November 2010. In fact, wind generation on November 26 averaged more than 1,100 MW over the entire day - a record for total daily output.

"Energy production from new renewable resources is accelerating, and we are revising our operating policies and processes to integrate this new supply," said Paul Murphy, President and CEO of the IESO. "At the same time, we remain reliant on conventional sources of electricity, which provide the flexibility we need to manage the grid." For more information, visit the IESO website at www.ieso.ca

Questions?

For information on electricity rates, contact:

Ontario Energy Board
www.ontarioenergyboard.ca
1-877-632-2727

Haldimand County Hydro Inc.

1 Greendale Drive
Caledonia, ON N3W 2J3
Tel: 905-765-5211
Toll Free: 1-877-872-2570
Fax: 905-765-8211
Email: info@hchydro.ca
www.haldimandcountyhydro.ca

ADDITIONAL INFORMATION AVAILABLE AT:

Ministry of Energy
www.mei.gov.on.ca
1-888-668-4636

Ontario Statutes & Regulations
www.e-laws.gov.on.ca
1-800-668-9938

Ontario Power Authority
www.powerauthority.on.ca
1-800-797-9604

A Member of:
**EDA**
The Voice Of Ontario's Electricity Distributors
www.eda-on.ca

2011 Electricity Rates

EFFECTIVE MAY 1, 2011

HCH2011-02



HALDIMAND COUNTY HYDRO SCHEDULE OF RATES EFFECTIVE MAY 1, 2011

RATE OR CHARGE	RESIDENTIAL SERVICE	GENERAL SERVICE			SENTINEL LIGHTING (unmetered)
		<50kW	50kW to 4,999kW	50kW to 4,999kW (interval metered)	
Electricity Charges (Regulated Price Plan)					
First 600 kWh * (May 1, 2011 to October 31, 2011)	\$0.068/kWh				
Balance of kWhs *	\$0.079/kWh				
First 750 kWh * (May 1, 2011 to October 31, 2011)		\$0.068/kWh			\$0.068/kWh
Balance of kWhs *		\$0.079/kWh			\$0.079/kWh
Electricity Charges					
Hourly Ontario Energy Price/kWh*(HOEP)				(HOEP/kWh)	
Weighted Average Price/kWh*(WAP)			(WAP/kWh)		
Global Adjustment *§	this charge will vary by month based on the difference between the spot market price and contracted prices paid to generators				
Delivery					
Monthly Service Charge	\$14.10	\$28.65	\$102.66	\$102.66	\$12.82/connection
Smart Meter Funding Adder	\$1.87	\$1.87	\$1.87	\$1.87	
Distribution Volumetric Rate	\$0.0311/kWh	\$0.0202/kWh	\$4.7636/kW	\$4.7636/kW	\$33.0781/kW
Low Voltage Service Rate	\$0.0004/kWh	\$0.0003/kWh	\$0.1502/kW	\$0.1502/kW	\$0.1103/kW
Transmission Network Service*	\$0.0063/kWh	\$0.0057/kWh	\$2.3155/kW	\$2.4562/kW	\$1.7549/kW
Transmission Connection Service*	\$0.0051/kWh	\$0.0047/kWh	\$1.8604/kW	\$2.0562/kW	\$1.4684/kW
Rate Rider for Deferral/Variance Account †	\$(0.0015)/kWh	\$(0.0015)/kWh	\$(0.5440)/kW	\$(0.5440)/kW	\$(0.5291)/kW
Rate Rider for Global Adjustment †§	\$(0.0027)/kWh	\$(0.0027)/kWh	\$(1.0030)/kW	\$(1.0030)/kW	\$(0.9751)/kW
Regulatory Charges					
Wholesale Market Service Rate*	\$0.0052/kWh	\$0.0052/kWh	\$0.0052/kWh	\$0.0052/kWh	\$0.0052/kWh
Rural Rate Protection Charge*	\$0.0013/kWh	\$0.0013/kWh	\$0.0013/kWh	\$0.0013/kWh	\$0.0013/kWh
Standard Supply Service Administration Fee	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25
Debt Retirement Charge	\$0.007/kWh	\$0.007/kWh	\$0.007/kWh	\$0.007/kWh	\$0.007/kWh

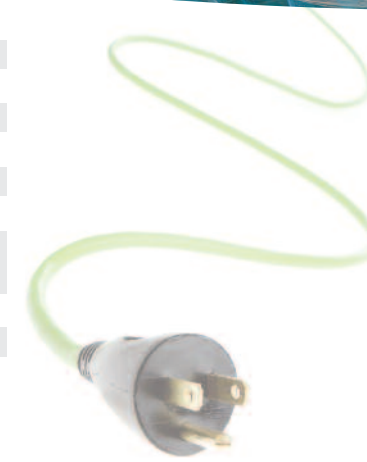
ONTARIO CLEAN ENERGY BENEFIT All customers on the Regulated Price Plan will receive an on-bill credit of 10% on total electric charges including HST from January 1, 2011 through December 31, 2015

* based on loss adjusted usage factor of 1.0680 applied to kWh † recovery and adjustments billed for one year May 1, 2011 through April 30, 2012

§ this charge only applies to customers **NOT** on the Regulated Price Plan

Other Charges

Account Set Up	\$30.00
Returned Cheque	\$15.00
Collection Charge	\$30.00
Reconnection Charge at the Meter	\$65.00; After Hours \$185.00
Reconnection Charge at the Pole	\$185.00; After Hours \$415.00
Legal Letter Charge	\$15.00
Credit Reference Check per Customer (plus credit agency costs)	\$15.00
Transformer Allowance	\$(0.60)/kW
Overdue Interest Charge	1.5% per month 19.56% per yr
Meter Dispute Charge (plus Measurement Canada Fee)	\$30.00
microFIT Generator	
Monthly Service Charge	\$5.25



Reviewing your bill

Haldimand County Hydro is required to display your electricity charges in a summarized format under headings that have been standardized across the province. The standardized bill format makes it easier for you to understand your electricity charges no matter who your local electricity distribution company is. The following are the standardized headings:

- Electricity Charges
- Global Adjustment
- Delivery
- Regulatory Charges
- Debt Retirement Charge

Under each standardized heading are several rate components that are displayed in the schedule of rates included. Haldimand County Hydro has posted our **complete Rate Order** on our website and it can be viewed at www.haldimandcountyhydro.ca or at the Ontario Energy Board at www.ontarioenergyboard.ca



What about Time-of-Use (TOU) pricing?

HALDIMAND COUNTY HYDRO WILL NOT BE INTRODUCING TIME OF USE PRICING UNTIL SEPTEMBER OF 2011. Until then your electricity consumption will be billed under the Regulated Rate Plan (RPP) unless you are under contract with an electricity retailer in which case you will pay the agreed upon contract rate. Look for upcoming information on TOU pricing in our newsletters or visit us at www.haldimandcountyhydro.ca

YOU WILL RECEIVE DETAILED INFORMATION ON TIME OF USE PRICING IN ADVANCE OF INTRODUCTION