

Important information regarding your account - please read

As you may be aware **HALDIMAND COUNTY HYDRO** has recently issued new account numbers to all of its customers. We have also introduced a new bill with even more information about your account.

Please be aware that due to the implementation of our new billing system your March and/or April bill may arrive later than normal. **NOTHING ELSE will change**— your billing period remains at 30 days and the payment due date is still 16 days from the date of issue.

We apologize for any inconvenience this may cause and appreciate your patience during this transitional period. *See reverse for more information.*

Important information regarding your account - continued

ONLINE BANKING REMINDER – Action Required: Please ensure you have changed the Haldimand County Hydro account number you have listed with your financial institution.

PRE-AUTHORIZED PAYMENT– No Action Required: Your payment will continue to be processed as normal using the bank account information you already have on file with us.

QUESTIONS? CONTACT OUR CUSTOMER SERVICE CENTRE:

1 Greendale Drive, Caledonia, ON N3W 2J3 • Tel: 905-765-5211

Toll Free: 1-877-872-2570 • Fax: 905-765-8211 • Email: info@hchydro.ca

