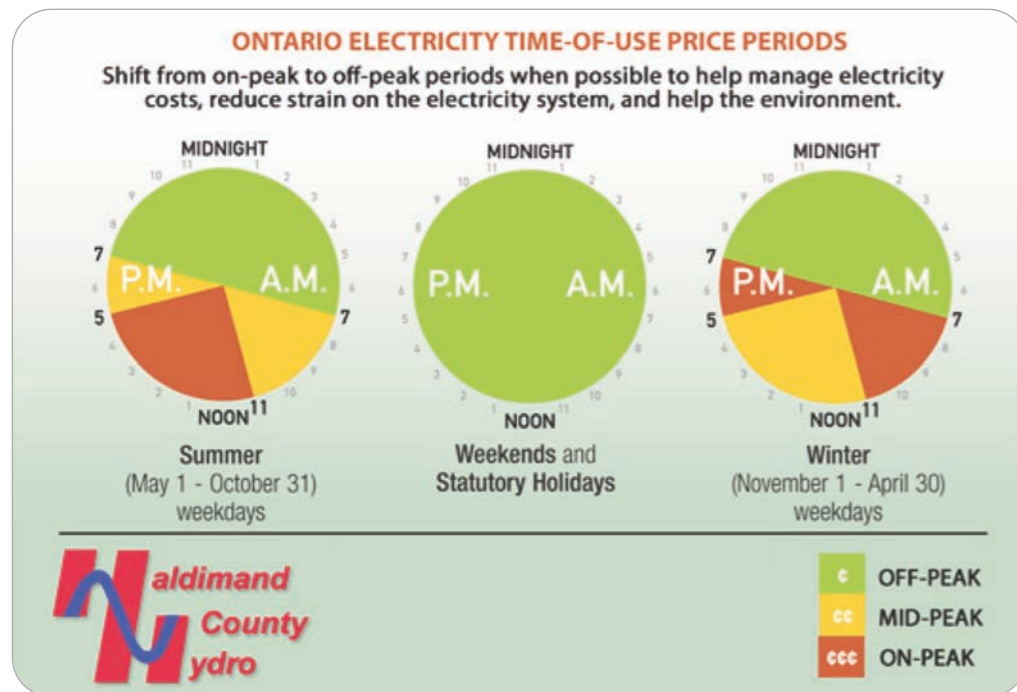


Smart Meter Smarts

Simple ways to start preparing for Time-of-Use rates



Ontario is introducing time-of-use (TOU) electricity prices along with Smart Meters. The cost to provide electricity changes throughout the day and the implementation of TOU prices reflects this.

<p>Off-peak 5.9¢/kWh 7 p.m. to 7 a.m. on weekdays. All hours on weekends & holidays are also off-peak. To reduce electricity costs, try to use these times to do activities that require more electricity.</p>	<p>Mid-peak 8.9¢/kWh 7a.m. to 11 a.m. & 5 p.m. to 7 p.m. These are also better times to do activities that require more electricity if off-peak hours don't work for you.</p>	<p>On-peak 10.7¢/kWh. 11 a.m. to 5 p.m. Demand and cost are the highest.</p>
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These rates are effective as of May 1, 2011 and may change twice yearly upon review on May 1 and November 1.

To determine how you are using your energy during the peak hours at home, on the farm or at your business make a list of everything that requires electricity. See if you can move certain activities to off-peak or mid-peak hours. If you are not able to move energy activities there might still be ways to reduce what you use during the on-peak hours by taking advantage of conservation initiatives. Visit the Haldimand County Hydro website for a complete list of energy conservation programs and incentives.



PLEASE NOTE: TIME-OF-USE RATES ARE NOT YET IN EFFECT. TOU RATES WILL BE IMPLEMENTED IN FALL 2011. FOR THE MOST UP TO DATE INFORMATION, GO TO www.haldimandcountyhydro.ca

Questions? Contact our Customer Service Centre at

1 Greendale Drive, Caledonia, ON N3W 2J3 • Tel: 905-765-5211 • Toll Free: 1-877-872-2570
 Fax: 905-765-8211 • Email: info@hchydro.ca

and check us out at www.haldimandcountyhydro.ca

theWire

summer 2011



HCH 2011.02

Manage your electricity account with eCARE!

Paperless bills (e-billing) are now available online through our website! eCARE will allow customers who have Smart Meters to review their daily consumption and to help change usage patterns where possible. It's also convenient and easily accessible during events such as the recent postal strike. Just log on to the Haldimand County Hydro website and click on the eCARE link to sign on to your account. This feature will allow you to:



1. VIEW YOUR BILLS
2. VIEW YOUR TRANSACTIONS AND USAGE.
3. SIGN UP FOR E-BILLING
4. REVIEW AND COMPARE YOUR ELECTRICITY USAGE AND MORE!

eCARE is a perfect link to learn more about conservation and time-of-use rates. For more information about eCARE or to sign-up go to www.haldimandcountyhydro.ca. Make sure you have your full account number and your most recent bill on hand. It's that simple!



eCARE is effective July 30, so go to the Haldimand County Hydro website and sign up. It's never been easier to manage your electricity account and usage than when you use eCARE!

Inside this issue → Green Teams, conservation programs updates, and more.

In the Community

Green Teams: Making conservation a priority



The Green Team of the Haldimand War Memorial Hospital in Dunnville aims to grow green initiatives within the hospital by incorporating an enhanced recycling program, energy conservation and education for staff, patients and visitors.

Have you considered starting your green team?

Back left to right: Andy Smith, Natasha Kohut, Ann Cormier, Brenda Werger, Tim Baker and Carol Turner. Front left to right: Melissa Baisley and Cindy Santopadre (Haldimand County Hydro Representative)

Learning SAFETY



Grounding our kids with electricity education.



Photo: Presentation May 19th at St. Stephen's Catholic School in Cayuga by Blair Maye, Electricity Safety & Conservation.

It's important to start teaching our children about electrical safety at an early age. From safety measures that should be taken around the house to precautions to take when out in the community, children need to know both the dangers of electricity and how to use it in a safe and efficient way.

Haldimand County Hydro regularly visits schools in the area to promote and teach students about electrical safety and conservation. This year we visited St. Patrick's Catholic Elementary School (Caledonia), Notre Dame Catholic School (Caledonia), St. Mary's (Hagersville), Walpole North E.S. (Hagersville), J.L. Mitchener School (Cayuga), and St. Stephen (Cayuga). A total of 1700 students now have a better understanding of electrical safety and the precautions to take.

Conservation programs update 2011

Fridge & Freezer Pickup

The Fridge & Freezer Pickup is back by popular demand. If you have a fridge or freezer that's fifteen years or older, we'll take it out of your home for free.

- **Save up to \$125** a year in electricity costs when you get rid of your old, inefficient fridge, and replace it with an ENERGY STAR® qualified unit. The savings will pay for the cost of the new fridge in about five to seven years.
- **We'll also take** window air conditioners and dehumidifiers as long as you have a primary appliance (fridge or freezer).
- All equipment must be in working order.

Remember, it's **FREE!**

Call 1-877-797-9473 to arrange your appointment or visit our website for more information and to book online.

Heating & Cooling Incentive

It's promising to be a hot summer season and with the Heating & Cooling Incentive, you can save energy and money. You can receive up to \$650 by installing an ENERGY STAR® qualified heating or cooling system through a participating contractor.

- **Receive \$250** when you have an existing furnace replaced with a high-efficiency furnace equipped with an Electronically Commutated Motor (ECM).
- **Receive \$250** when you have an existing central air conditioner replaced with an ENERGY STAR® qualified system.
- **Receive \$400** when you replace an existing central air conditioner with a stand-alone CEE "Tier 2" level central air conditioning system!

Visit our website for more information and a list of participating contractors.

Faces of Conservation

We had a great turnout at the Home & Garden Shows in Caledonia and Dunnville during April. Below are just a few photos from these events.



Calling all photographers!

We're looking for original photos of what you consider to be "conservation in our community". Select photos will be chosen to appear in our calendar for 2012.

Go to www.haldimandcountyhydro.ca to submit your photo and fill out the online information and release form.

Open to Haldimand County Hydro customers of all ages. Deadline for photo submission is September 30th, 2011.

